

# Stanely Park Care Home Care Home Service

35a Stanely Road  
Paisley  
PA2 6HJ

Telephone: 01418 847 617

**Type of inspection:**  
Unannounced

**Completed on:**  
4 December 2023

**Service provided by:**  
Stanely Homes Limited

**Service provider number:**  
SP2009010206

**Service no:**  
CS2008184016

## About the service

Stanely Park Care Home has been registered with the Care Inspectorate since 2011.

This service is around one mile from Paisley town centre with some nearby public transport links. It is a purpose built care home. It is split over 3 levels, has bedrooms on each floor, lounge and dining facilities, and a garden area.

The philosophy of the service states: "It is the objective of Stanely Park that all service users will live in a clean, safe environment and be treated with care, dignity, respect, and sensitivity to meet the individual needs and abilities of the service user."

The service is part of Pacific Care Limited.

## About the inspection

This was a virtual follow up inspection which took place on 27 November 2023 with feedback provided on 4 December 2023. The inspection was carried out by one inspector from the Care Inspectorate. To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection. In making our evaluations of the service, we spoke with management and reviewed documents which were emailed to us.

## Key messages

Information recorded on admission is accurate and provides detailed information about the care and support required.

Staff have reflected on the importance of ensuring detailed and accurate information is recorded to allow changes to people's health to be identified and effectively monitored.

Changes to people's physical health is monitored, recorded and external health services are contacted timeously.

Reflective practice records are completed by staff to learn from situations when concerns have been raised. Senior staff have completed training to ensure the effective monitoring of skin and wound management.

## What the service has done to meet any requirements we made at or since the last inspection

### Requirements

#### Requirement 1

For the comfort and safe wellbeing of people experiencing care, records must demonstrate how people's needs will be met. In order to achieve this, as a minimum, the provider must ensure:

- a) staff are familiar with and follow best practice in respect of record keeping ensuring records are accurately and sufficiently detailed to reflect the care and treatment provided. This must include, but is not limited to, the completion of pain assessments/care plans, and accurate post falls monitoring to demonstrate how care is being managed effectively.
- b) staff monitor and record changes of physical presentation and liaise timeously with external health care services.

**This requirement was made on 8 September 2023.**

#### Action taken on previous requirement

We sampled records which confirmed, where relevant, the monitoring after falls of people experiencing care with detailed records to reflect the care and treatment provided.

A newly adapted falls pathway had been introduced by the manager to support falls analysis with a summary and required actions section. This ensured effective oversight of falls and analysis carried out monthly.

Records confirmed the training completed by some staff on the management of wound care and we were told additional dates were planned for staff who had not yet completed the training.

We viewed records of wound management plans which confirmed the monitoring and changes to wounds with input from external health care services as and when required.

We viewed a new admission checklist record which had been implemented by the manager. This provided staff with a checklist of actions required to ensure care plan records were fully completed. The manager

confirmed this had significantly improved the recording of information. We viewed checklists which had been completed and audited by the manager with records of follow up actions required to improve care plans.

We were satisfied there had been sufficient action to improve records which demonstrated clearly how people's needs would be met. From records sampled, we confirmed falls had been monitored, analysed and appropriate contact with external health care services when necessary.

**Met - within timescales**

## What the service has done to meet any areas for improvement we made at or since the last inspection

### Areas for improvement

#### Previous area for improvement 1

To ensure people experiencing care are supported with dignity and respect, the service provider should ensure when incidents occur with staff and complaints are raised, appropriate follow up actions are accurately recorded and reflective accounts are completed by all staff involved.

**This area for improvement was made on 8 September 2023.**

#### Action taken since then

Following our review of records, we were satisfied reflective accounts had been completed by staff to ensure people experiencing care are supported with dignity and respect.

Since our investigation, we confirmed there had been no further concerns raised. This meant there was no evidence available to demonstrate the follow up actions taken when concerns were raised. As a result we informed the manager this will be monitored during their next inspection.

### Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at [www.careinspectorate.com](http://www.careinspectorate.com)

## Contact us

Care Inspectorate  
Compass House  
11 Riverside Drive  
Dundee  
DD1 4NY

[enquiries@careinspectorate.com](mailto:enquiries@careinspectorate.com)

0345 600 9527

Find us on Facebook

Twitter: @careinspect

## Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iarrrtas.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.